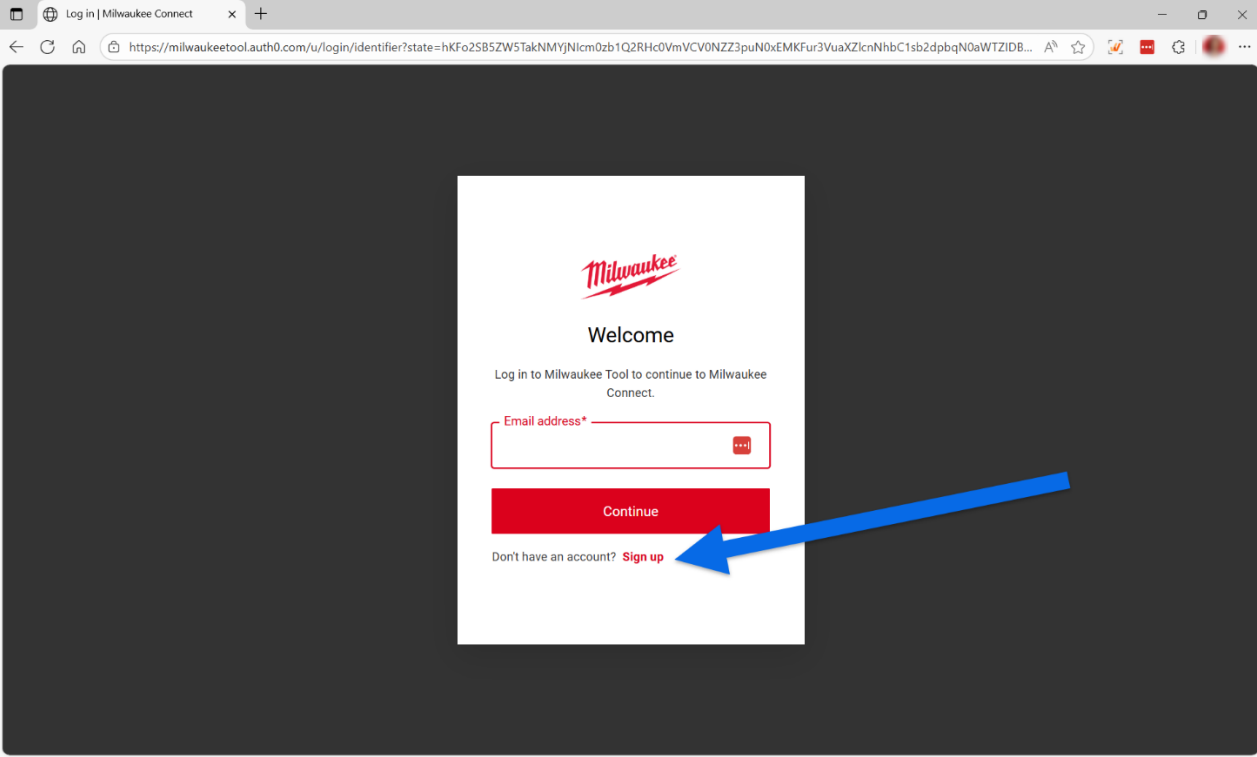


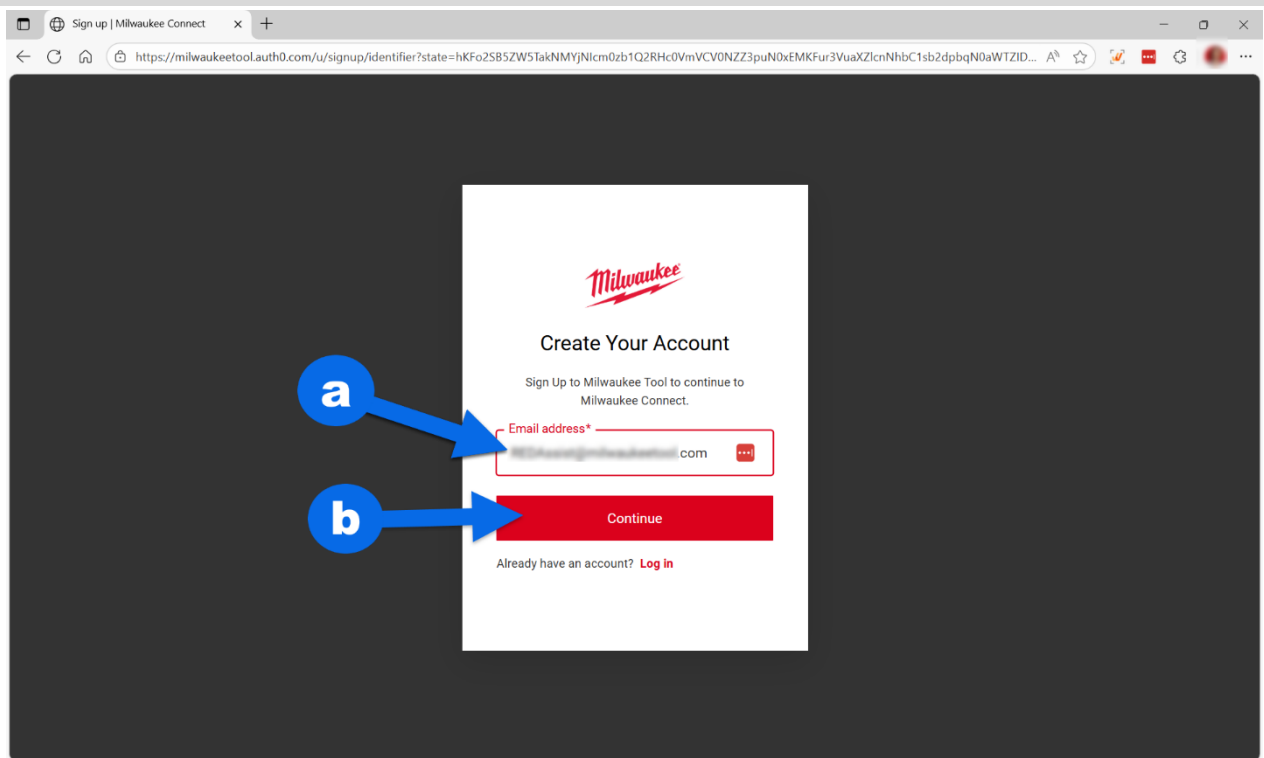
How to Sign Up for Connect and Get Access to Your Accounts

How it works:

The steps below detail how to sign up for Connect and get access to your accounts to submit orders, review order history, etc.

Note: If you experience any issues during this process, contact your Sales Rep or the Customer Experience Team at: CXHelp@milwaukeetool.com or 1-800-SAWDUST (1.800.729.3878).

Step	Action
1	Navigate to connect.milwaukeetool.com and click “Sign up” at the bottom of the modal. 
2	a) Enter your email address. Note: It's recommended to use a personal, one-to-one email, as security best practice is to not have shared accounts in the system. b) Click Continue.

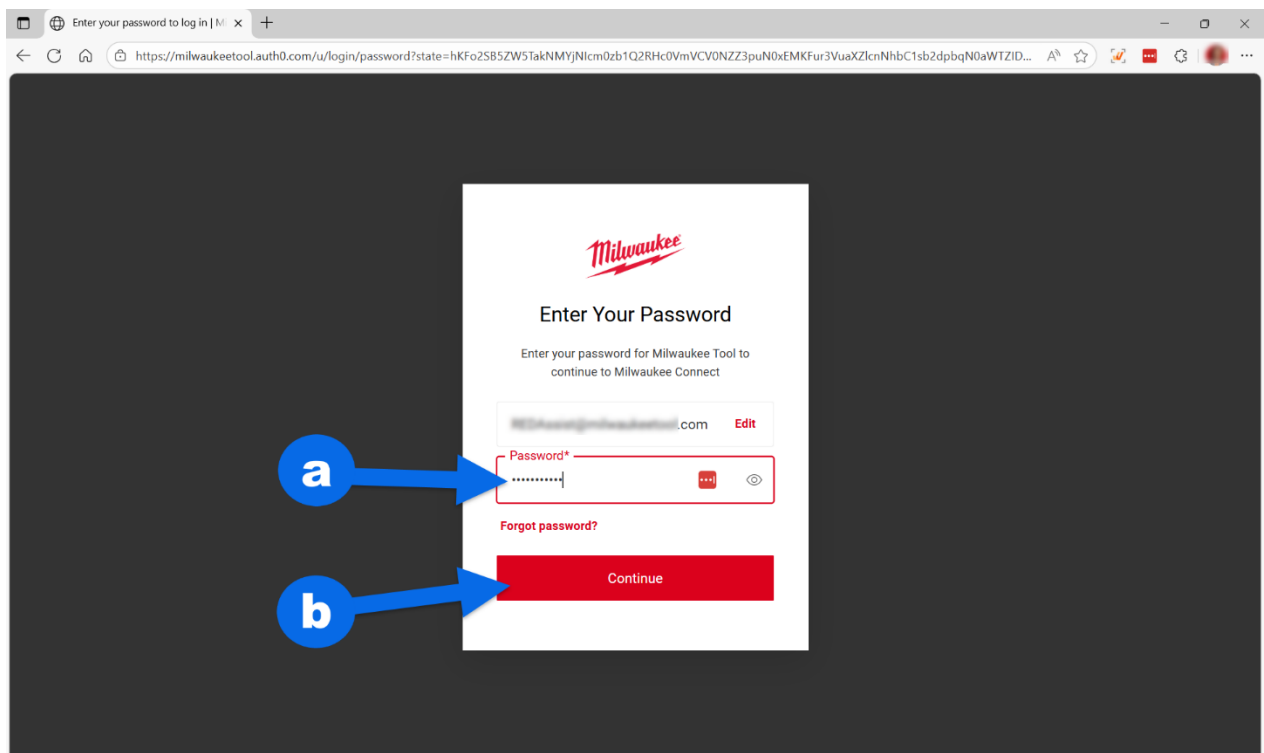


3

a) Create/enter a password.

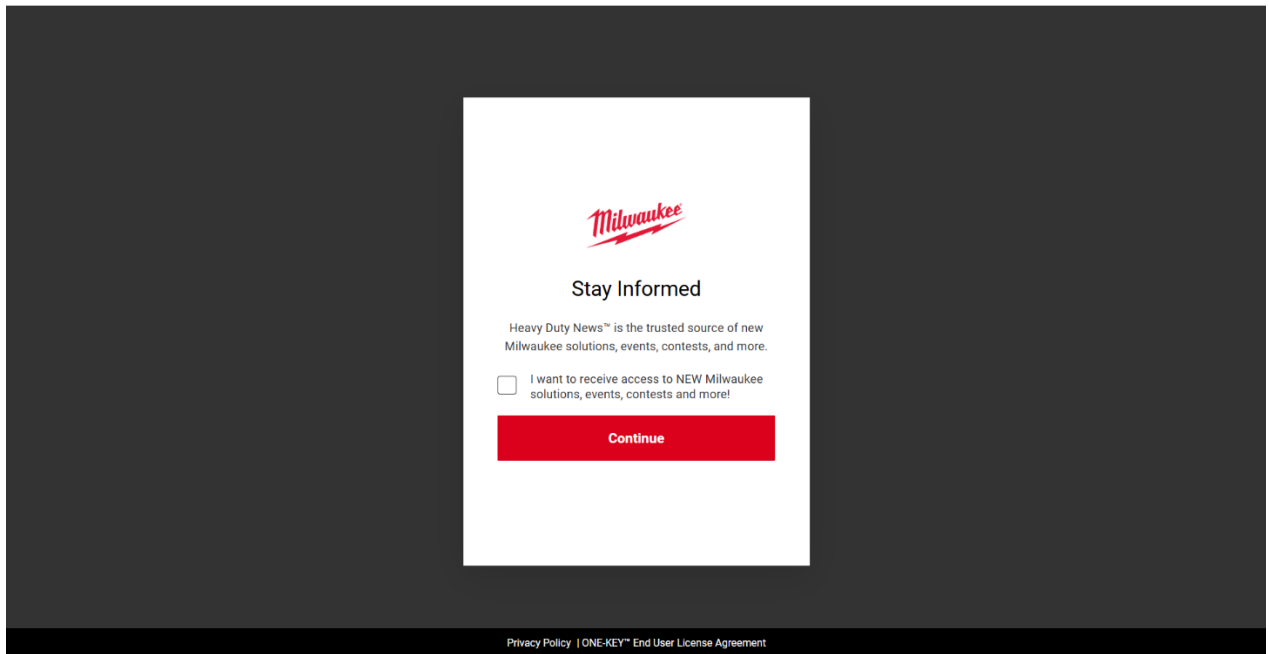
Note: Your password must contain at least 8 characters and at least one of each of the following: lower-case letter (a-z), upper case letter (A-Z), and number (0-9).

b) Click **Continue**.



4

Check the box to indicate you'd like to receive Milwaukee communications, and/or click **Continue** to proceed.

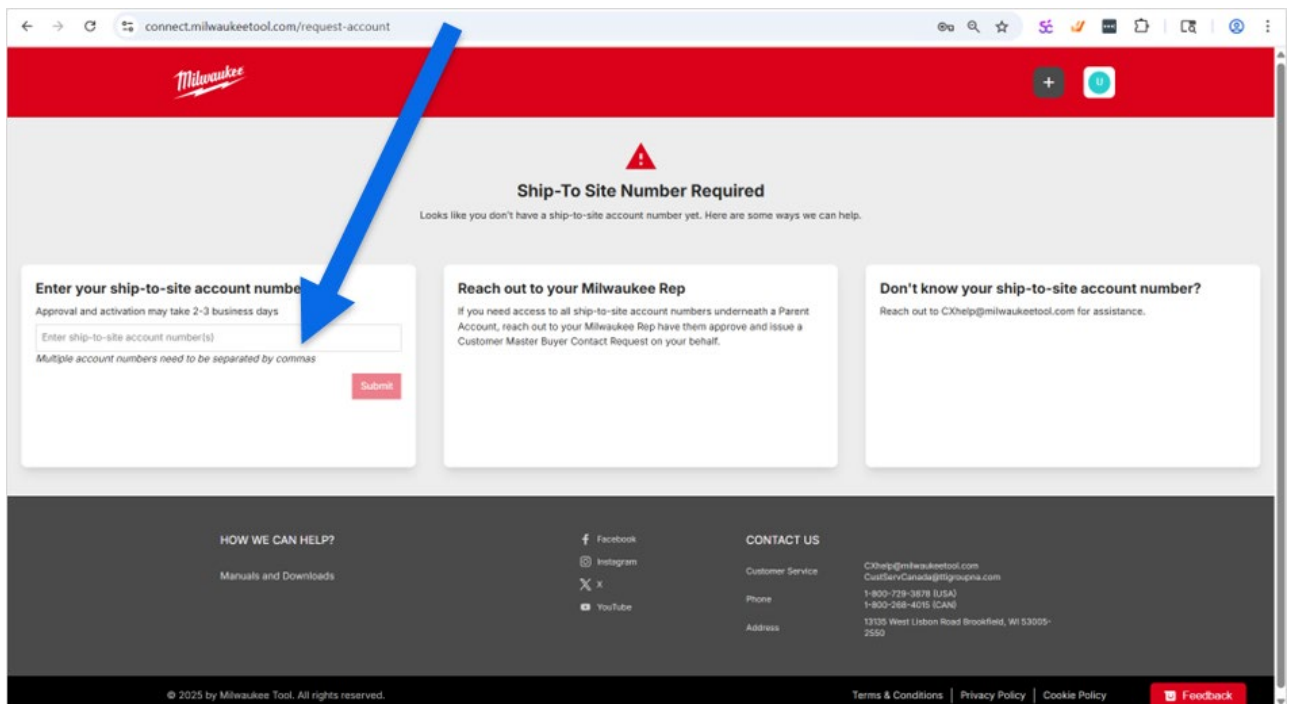


Result: You'll be logged into Connect; however, you'll need to enter your associated account numbers (outlined in the step below) and have them validated prior to performing any transactions in Connect.

5

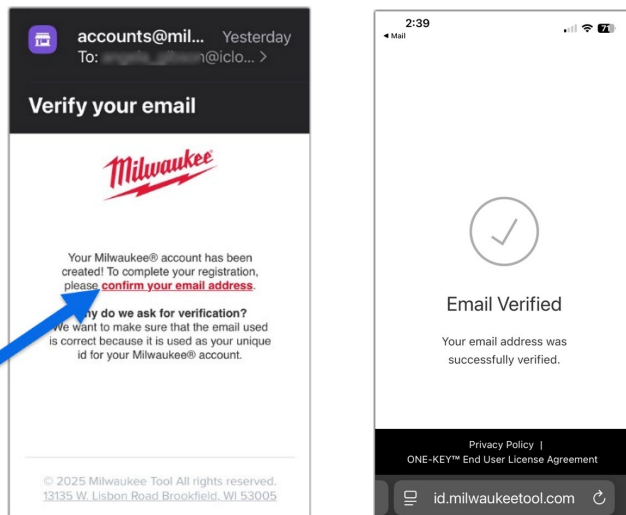
Enter the Ship-To Site account numbers you need access to (to place orders, review order history, etc.), **separated by commas**, and click **Submit**.

Note: You cannot perform transactions (e.g., creating a cart/order or Quick Quote) on a Billing/Invoice account number (often referred to as a "parent" account). Transactions can only be processed on SHIP-TO SITE account numbers (also referred to as "child" accounts).



6

Check your email for a message from accounts@milwaukeeetool.com requesting you to “confirm your email address.” (Click the link in the email to verify, and you’ll receive an “Email Verified” message.)



Result: After you enter/submit your Ship-To site account numbers and verify your email address, your Sales Rep will need to validate the account numbers provided. **This validation process takes approximately 2 days.**

After validation is complete and you log into Connect (with the email & password you entered in steps 2-3 above):

- Training will be provided via RED Assist (hover over the **red lightning bolt** in the lower-right corner of each page) and the smart tips (?) next to important fields on each screen. **See 1st screen print below.**
- If you need to add additional Ship-To site account numbers to your login, you can do so on the **Accounts** page via the ADD ACCOUNTS button. **See 2nd screen print below.**

CART #	CART TYPE	ACCOUNT	ACCOUNT NAME	CUSTOMER GROUP	CART TOTAL	LAST UPDATED ON	CREATED ON DATE	CREATED BY
HY04330170	Standard Order/Quote	961034	MILWAUKEE TOOL	USA	\$0.00 USD	09/10/2025	09/10/2025	connect_dis...
HY04327123	Standard Order/Quote	961034	MILWAUKEE TOOL	USA	\$0.00 USD	09/10/2025	09/10/2025	met_ck_supervisor...



OrdersProductsQuick QuoteCartsInvoicesAccountsSupport

+ CART

Accounts (4 item)



ADD ACCOUNT(S)

ADVANCED SEARCH

ACCOUNT NAME	ACCOUNT #	STORE NUMBER	MID PARENT ACCOUNT #	PARENT ACCOUNT #	PARENT NAME	CITY	STATE	ZIP CODE
> ARROW TOOLS FASTENER & SAW INC	961034			61034	ARROW TOOLS FASTENER & SAW INC	Van Nuys	CA	91405
> 500051005 - Ship to	500051005			300123006	TEST CUSTOMER US	Chicago	IL	60602
> 500051010 - Bill To & Ship To	500051010			300123007	TEST CUSTOMER CAD	Brampton	ON	L6W 4V3

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